



PRINCE DE GALLES  
HOTEL  
PARIS



**HOTEL PRINCE DE GALLES PARIS'  
ENHANCED SAFETY PROTOCOLS**



PRINCE DE GALLES  
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PARIS

*Welcome Back*



# Your well-being,

## OUR NUMBER ONE PRIORITY

AS WE WELCOME YOU BACK TO PRINCE DE GALLES, A LUXURY COLLECTION HOTEL IN PARIS, WE ARE COMMITTED TO PROVIDING YOU WITH A SAFE ENVIRONMENT, BY INTRODUCING VERY STRICT HEALTH AND SAFETY MEASURES, IN LINE WITH THE RECOMMENDATIONS OF THE GOVERNMENT AND HEALTH AUTHORITIES.



Compliance with Marriott International Commitment to Cleanliness protocol and Marriott International Luxury Brands guidelines



Safeguard Certification by Bureau Veritas, which verifies compliance to the health protocols against Covid-19



In compliance with the Forbes Health Security VERIFIED Program



Collaboration with our trusted partner Ecolab, a global leader in water, hygiene and infection prevention solutions and services



**World Health Organization**

In compliance with the WHO guidelines





## Our Commitment

TO CLEAN



In partnership with **Ecolab** and under the guidance of Marriott Global Cleanliness Council, a new breed of **hospitality cleanliness standards** have been developed



Enhanced **cleaning and disinfection processes** have been applied in all our public areas, guestrooms, back of the house and particularly at high touching points



Deep and hygienic cleaning with **Electrostatic Sprayer** is used in all our hotel surfaces



Strict **PPE protocols** are adapted by our housekeeping associates



## Taking care

OF OUR GUESTS AND ASSOCIATES IS OUR PRIORITY



**Sanitary diagnostic** survey Covid-19 provided for all our associates



**Temperature** checks available upon request for all our associates and guests



**Pre arrival letter** with hotel guidance and hygiene measures in place sent prior to guests arrival



**Personal Protection Equipment (PPE)** available for all our associates and guests



24/7 **Doctor** on call trained in Covid-19 response



Assignment of the hotel **Cleanliness Champion** securing the highest level of hygiene at all times



Associates trained on **sanitary protocols** to offer the most comfortable experience and provide any assistance needed



## Housekeeping



We have increased the cleaning and disinfection **frequency**, particularly in **areas with high traffic** including restrooms, elevators, and escalators as well as provided more hand sanitizing stations



All our **Standard Operating Procedures** regarding housekeeping have been adapted according to local authority



A **welcome kit** consisting of masks and hydroalcoholic gel will be offered to you in your room



The hotel has set up a **non-contact reception process** with dedicated employees in order to explain the measures in place at the hotel and offer you hand disinfection on your arrival



We are utilizing enhanced technologies, including **electrostatic sprayers** with hospital-grade disinfectants, to support our already rigorous cleanliness protocols



**Antimicrobial films** application on high touching points allowing to reduce bacteria and viruses



## Front Office



**Touchless sanitization stations** and appropriate signage will be used to maintain social distancing



**Contactless Check in & Check out** procedures at mobile desk



**Check Out box** permitting to reduce contact



Furniture set up according to social distancing protocols, creating **safe spaces**



Key cards, furnitures and reception desks **cleaning and disinfection** procedures



## Food & Beverage

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Strict sanitary protocols for **culinary production** have been developed to avoid cross contamination



**The 19.20 welcomes you every day** from 7 a.m. to 12:30 a.m., with no capacity restrictions but maintaining a compulsory seat.



**Room Service is available every day**, 24 hours a day, and implements measures respecting barrier gestures



In room dining tables will be **cleaned and disinfected** after each service



**Digital menus** are available via QR code in the room



Associates are using **PPE** in all the hotel including in your room for service



All the Standard Operating Procedures for In Room Dining have been updated integrating **contactless measures**



Room Service orders will be **delivered to your room**, respecting physical distancing



**Our Patio welcomes you every day**, from 7 a.m. to 12:30 a.m., without capacity restrictions. The seat is compulsory



## Wellness suite

### & FITNESS

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**Our fitness center** remains open every day, 24 hours a day




Fitness centre equipments are disinfected regularly following our **cleaning procedures**



Treatments **are available in our Spa Suite**, do not hesitate to contact the hotel reception for reservation



PRINCE DE GALLES  
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BEAR IN MIND  
THAT OUR STAFF  
IS ON HAND  
AT ALL TIMES  
TO ASSIST AND  
ADVISE YOU,  
SO THAT THE  
BEST POSSIBLE  
CONDITIONS  
ARE PROVIDED  
FOR YOUR STAY  
AT PRINCE DE  
GALLES PARIS.

**LE PRINCE DE GALLES, 33 AVENUE GEORGE V, PARIS 8<sup>ÈME</sup>**

 Prince de Galles, a Luxury Collection Hotel, Paris  [princedegallesparis](https://www.instagram.com/princedegallesparis)